Key Information Document for Crude Oil and Natural Gas

Purpose

This document is aimed at providing you with key information regarding this specific investment product and should not be taken as marketing material. It is a legal requirement to provide this information in order to help you understand the nature, risks, costs, potential gains and losses related to this product and to enable you to compare this product against other products on offer.

Product

Name of Product: Contract for difference ("CFD") on Crude Oil and Natural Gas.

Provider: EC Markets Group Ltd. (hereinafter referred to as “EC Markets”, “we” or “us”), authorised and regulated by the Financial Conduct Authority (FCA) with registration number 571881. EC Markets Group Ltd is a company registered in England and Wales under Companies House registration number 07601714 and with registered address at 45 King William Street, London, EC4R 9AN, United Kingdom. Please call +44 207 6217 978 or go to www.ecmarkets.co.uk for more information.

Date of Production: March 2021.

You are about to purchase a product that is highly sophisticated and may be difficult to understand.

What Is This Product?

Type

A contract for difference (“CFD”) is a leveraged contract entered into with EC Markets Group Ltd on a bilateral basis. It allows an investor to speculate on rising or falling prices in underlying spot Crude Oil (Either West Texas or Brent Oil).

An investor has the option to buy (or go “long”) the CFD in an attempt benefit from rising Crude Oil prices; or to sell (or go “short”) the CFD to benefit from falling Crude Oil prices. The CFD price is derived from that of the underlying Crude Oil price, which can either be the current (“cash”) price or a forward (“future”) price. For example, if an investor is long a Crude Oil CFD and the underlying cash price of Crude Oil rises, the value of the CFD will increase in turn. Once the contract is over, EC Markets will pay the investor the difference between the closing value of the contract and the opening value of the contract, i.e. the investor’s profit. On the other hand, if an investor is long and the underlying cash price of Crude Oil falls, the value of the CFD will also decrease – so, at the end of the contract the investor will pay EC Markets the difference between the closing value of the contract and the opening value of the contract. CFDs referencing the underlying commodity’s future price works in an almost identical fashion, bar the fact that such contracts have a pre-defined expiry date – detailing the point at which the contract will close automatically. CFDs on commodities must always be settled financially and cannot be settled by physical/deliverable settlement. CFD leverage also has a magnifying effect on both profits and losses.

Objectives

CFDs are derivative financial instruments. A CFD is an agreement between two counterparties to exchange the price difference of a specific underlying instrument for the time period the deal was opened.

CFDs are leveraged products and are traded not on an exchange basis but Over-the-Counter (OTC) and there is no central clearing of the transactions. EC Markets Group Ltd trades on a matched principal basis. CFDs on Spot Crude Oil has underlying asset (e.g. West Texas or Brent Crude Oil).

A CFD is a speculative instrument and while trading CFDs with different underlying assets, the trader does not become the owner of this asset. CFD pricing reflects the pricing of the underlying assets received by the Liquidity Providers. Long position means buying the instrument with the expectation for its value to rise. Short position suggests selling the asset expecting its value to decrease.

CFDs are speculative products which are traded with leverage and are not appropriate for all investors. CFDs, are leveraged products where most of them mature when you choose to close an existing open position. Positions may also be closed due to margin calls/ stop outs. Information on margin calls/ stop out per account can be accessed on the Company's website. Moreover, in case where the Company intends to remove the availability of a CFD, it shall inform you (i.e. the Client) in order to close any open positions until a specific deadline. If the Client does not close the position by the said deadline, the Company has the right to close any open positions on his behalf. By investing in CFDs, you assume a high level of risk which can result in the loss of all of your invested capital.

Trading in CFDs carries high level of risk and thus can generate great profits as well as great losses. You should never invest more that you are willing to lose, as it is possible to lose your initial investment. Unless a Client knows and fully understands the risks involved in CFD trading, they should not engage in any trading activity. Clients should consider whether CFDs are appropriate for them according to their financial status and goals before trading. If you do not have enough knowledge and experience to trade, we suggest you seek independent advice before you invest. If you still don't understand these risks after consulting an independent financial advisor, then they should refrain from trading at all. Trading in CFDs comes with a significant risk of losses and the investment value can both increase and decrease. CFDs require constant monitoring and may not be appropriate for persons who cannot devote time in this respect.

The Intended Retail Investor

This product is intended for investors who already have an understanding and previous experience in dealing with leveraged products. Commonly, before committing any capital investors will already understand how prices of CFDs are derived, have a clear grasp of the concepts of margin and leverage and understand the fact that all deposits to the trading account may be completely lost. They should also understand the risk/reward profile of the product when compared to that of share dealing. It is also obligatory for investors to have the appropriate financial means and ability to bear a loss of the initial amount invested.

What are the Risks and Returns?

Summary Risk Indicator

1	2	3	4	5	6	7

Lower risk Higher risk

The summary risk indicator is a summary of the level of risk that this product has when compared to other products. It signifies how likely it is that the product will lose money because of market movements or because we are not able to pay you.

The risk indicator assumes that you may not be able to buy or sell your CFD at the price you wanted to due to volatility of the market or you may have to buy or sell your CFD at a price that significantly impacts how much you get back.

We have classified this product to be 7 out of 7, which is the highest-possible risk class. This rates the potential losses from future performance of the product at a very high level. CFDs are leveraged products that, due to movements within the underlying market, can rapidly generate losses. Losses may amount to the total value of an initial investment. There are no means of protection of your capital against market risk, credit risk or liquidity risk.

Be aware of currency risk. It is possible to buy or sell CFDs in a currency which is different to the base currency of your account. The final sum you may receive in return depends on the exchange rate between the two currencies. This risk has not been considered in the risk indicator you can see above.

Conditions in the market may mean that your CFD trade on a Commodity is closed at a less favourable price, which could significantly impact the level of returns you receive. We reserve the right to close your open CFD contract if you do not maintain the minimum margin that is required, if you are in debt to EC Markets, or if you contravene market regulations. This process may be automated.

Future market performance is not protected against, so you could lose some or all of your investment. If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see the section “What happens if EC Markets Group Ltd. is unable to pay you”). The risk indicator you can see above does not consider these protections.

Performance Scenarios

The scenarios outlined in this section are designed to show you how your investment could perform. It would be good practice to compare them with the relative scenarios of other products. These scenarios are an estimate of future performance based on past evidence on how the value of this investment may vary, and are, by no means, an exact indicator. Any returns you receive depend on how the market performs and how long you hold the CFD for. The stress scenario signifies what you may receive in extreme market circumstances and does not take into account a situation where we are not able to pay you.

The scenario is based on trading 1 Lot that is equal to 1000 Barrels of West Texas sweet oil assuming a 10% margin requirement.

USOIL (Spot Texas Sweet Crude Oil) 1 lot traded = 1000, Margin required 1:10 = $5000								
Open price	Scenario (LONG)	Close Price	Price Change	Profit/Loss USD	Scenario (SHORT)	Close Price	Price Change	Profit/Loss USD
50.00	Favourable	55.00	5.00	5000	Favourable	45.00	5.00	5000
50.00	Moderate	51.00	1.00	1000	Moderate	49.00	1.00	1000
50.00	Unfavourable	48.00	-2.00	-2000	Unfavourable	52.00	-2.00	-2000
50.00	Stress	43.00	-7.00	-7000	Stress	57.00	-7.00	-7000

The figures shown include all product costs. If you have been sold this product by someone else, or have a third party advising you about this product, these figures do not include any costs that you may need to pay to them. Your personal tax situation, which may also affect how much you get in return, is also not taken into account here.

Warning: Market developments in the future cannot be accurately predicted. The scenarios shown are only an indication of some of the possible outcomes based on recent returns. Actual returns could be lower.

What Happens If EC Markets Group Ltd Is Unable to Pay Out?

If EC Markets is unable to meet its financial obligations to you, you may lose the value of your investment. However, EC Markets segregates all retail client funds from its own money, in accordance with the UK FCA's Client Asset rules. EC Markets also participates in the UK's Financial Services Compensation Scheme (FSCS) which covers eligible investments up to GBP 85,000. Individuals are eligible under the FSCS scheme and smaller businesses may also be eligible. Generally-speaking, larger businesses are generally excluded from the FSCS scheme. See www.fscs.org.uk .

Fees and Charges

- The charges you pay are used to cover the costs of our operational activities, including the costs of obtaining market / price data from the underlying exchanges, the costs of us hedging the trading you undertake with us (if we choose to do so), the staff costs, our regulatory license costs, our funding costs as well as the marketing and distribution costs.

- We do not pay any interest on any clients' money you may have in your account with us.
- Please consult your own advisor to understand the nature of our below costs and charges.

One off costs - At the time of your trade	Spreads	Spread is the difference between the Bid price (selling price) and the Ask price (buying price) and reflects, in part, the spreads of the underlying exchange where the underlying instrument is traded on. Our spreads maybe fixed or variable or may be subject to a minimum. Please refer to our website for more information on the spreads which we charge.
	Currency conversion rates	Investing in CFDs with an underlying asset listed in a currency other than your base currency entails a currency risk, due to the fact that when the CFD is settled in a currency other than your base currency, the value of your return may be affected by its conversion into the base currency.
Ongoing charges	Overnight Rollover Swap	We charge or credit you with overnight fees for facilitating you to maintain an open Buy or Sell position on CFDs. These are ongoing fees / credits for as long as you have open trades with us.

How Long Should I Hold it and Can I Take Money Out Early?

As stated above, these products have no recommended holding period, nor cancellation period and, therefore, no cancellation fees. Opening and closing of a CFD on a soft Commodity can be done at any time during market hours. Please note that holding a CFD on a cash-based Commodity for a long term may incur substantial daily holding costs.

How Can I Complain If I Need to?

If you are dissatisfied with any aspect of the service provided to you by EC Markets Group Ltd. you may, in the first instance, contact our Customer Services Team by phone: +44 207 6217 978; by email: compliance@ecmarkets.co.uk; or in writing: EC Markets Group Ltd, New Broad Street House, 35 New Broad Street, London, EC2M 1NH, United Kingdom. If you do not feel that your complaint has been resolved satisfactorily, you may refer your complaint to the Financial Ombudsman Service (FOS).

See www.financial-ombudsman.org.uk for further information.

You can also refer to the European Commission's Online Dispute Resolution Platform; however, we should inform you that it's likely that they will refer you to the FOS.

Other Relevant Information

If there is a lag between the time you place your order and the moment it is executed, your order may not be executed at the price you expected. You should ensure that your Internet connection is sufficiently strong enough before trading. The Legal section of our website contains important information regarding your account. You should ensure that you are familiar with all the terms and policies that apply to your account.

Our contract specifications contain additional information on trading a CFD on an underlying Precious Metals. These can be found on the trading platform and on our website: http://www.ecmarkets.co.uk.